



# What Is Section 230?

Section 230 helps us connect with our families, our communities, our customers, and small businesses across the country.

By holding platforms responsible for what they produce and users responsible for what they post, these common sense rules of the road *protect an internet by the people, for the people.*

## Section 230 empowers American voices and jobs online:



**LGBT communities can find each other, share their stories, and seek support.**

Section 230 ensures that members of marginalized communities can socialize with each other, learn about available resources, and safely find critical resources. This helps people connect with a global community that allows them to find their voice and express it authentically.



**Online platforms connect workers and potential employers to their peers and recruiters.**

Websites like LinkedIn and Indeed rely on user-generated content to promote listings and connect recruiters to those on the job-hunt. These websites can moderate inappropriate and harassing speech so the user can focus more on their next big career move.



**Consumers can compare reviews, prices, and product quality before even making a purchase.**

Section 230 protects Americans from false or fraudulent information when hiring a handyman, buying a big-ticket item, or booking a venue on online marketplaces and review sites. This in turn empowers the small businesses that rely on platforms to reach customers across the country and globe.



**Digital marketplaces and crowdfunding platforms lower barriers to entry for entrepreneurs.**

User-generated platforms like Kickstarter and GoFundMe are innovative platforms that exist because of Section 230's clear liability rules, which allow startups to invest in their products, not in defense attorneys. Protecting Section 230 means freeing up capital for research and development and product improvements.



**Parents can easily access family-friendly content.**

From parent forums to resources for kids online, parents can learn how to protect their kids and help them succeed. Thanks to the content moderation empowered by Section 230 parents won't have to worry that those family friendly sites will be forced to host graphic or explicit content.

